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To:
Subject: CommuteInfo Connections - August 2015



CommuteInfo Connections - August 2015

Emergency Ride Home 101

We know that one of the biggest barriers to riding the bus or joining a vanpool or carpool group is the concern of what happens if an emergency arises. In order to help commuters become more comfortable with sharing their ride, CommuteInfo offers the [Emergency Ride Home](#) reimbursement program.

Who is eligible?

All current CommuteInfo registered bikepool, vanpool, and carpool participants, as well as many registered transit riders. Don't know your status? Give us a call at 1-888-819-6110 or register your existing carpool [here](#).

What counts as an "emergency?"

- Unscheduled overtime or late meeting
- Sickness or accident of immediate family member (child, spouse, parent)
- Breakdown of carpool vehicle
- Carpool partner or vanpool driver had to unexpectedly leave work early

How does it work?

In the event of a covered emergency, the commuter simply *makes arrangements to get themselves home*. The commuter can check the list of [suggested resources](#) for help identifying a provider, but the commuter can also choose a provider not on the list. The commuter then arranges for the ride, pays and *receives a receipt*. Within 30 days of the ride, the commuter submits the [refund application](#) and receipt to CommuteInfo for processing.

Know someone interested in ridesharing but is concerned about emergencies?

We encourage you to [share this information](#). CommuteInfo staff is always happy to answer any questions about [Emergency Ride Home](#). Just call 1-888-819-6110 or email commuteinfo@spcregion.org.



CommuteInfo Participates in

Professional Development Conference

Each year, transportation professionals come together for the [ACT](#) (Association for Commuter Transportation)



International Conference. ACT is the leading international trade association and advocate for commuter transportation and transportation demand management. ACT is primarily interested in how different commuting modes intersect with energy independence, air quality,

sustainability, urban mobility, and congestion reduction.

CommuteInfo staff were able to attend this year's conference, held the last week of July, in Baltimore, Maryland. With a schedule full of educational sessions, workshops, and chapter meetings, we were able to learn about innovative ideas taking shape in other regions in the county, and beyond! Here are some of the highlights:

- The intersection of new technology and transportation: open data, crowdsourcing, and gamification
- Engaging the public: individualized marketing programs, social marketing, and encouraging behavior change
- Transportation planning: taking a close look at how multimodal transportation fits into the whole economic engine, how can "transit diaries" help communicate transportation needs and concerns
- Improving commutes and health: from best practices for making cities bike-friendly to encouraging commuters to improve happiness/well-being by changing commutes

Learn more about ACT [here](#).

Outreach & Events

If you are interested in having CommuteInfo at your community/employee event or meeting, or if you would like additional information, please contact us at commuteinfo@spcregion.org.



Operating a customer-focused full service commuting options resource center, running the region's vanpool and carpool programs, and facilitating the forum for coordinating regional ridesharing efforts--SPC's CommuteInfo Program is the regional one stop shop for ridesharing services.



The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more information, or to obtain a Title VI Discrimination Complaint Form, please see our website at: www.spcregion.org or call 412-391-5590.